

We each share a personal commitment to Christian Service!



Our attitude and actions incorporate **integrity**, **respect**, **professionalism**, & **efficiency**.



### Presented at Annual Council 2013 Silver Spring, Maryland, USA



## **OUR SHARED MISSION**

We serve God by delivering excellent audit services to the Seventh-day Adventist Church!

## **OUR SHARED VALUES**

### SERVICE

We each share a personal commitment to Christian Service. Our attitude and actions incorporate integrity, respect, professionalism, and efficiency.

### INTEGRITY

• We are guided by moral and ethical principles which are reflected in our conduct.

### Respect

- We respect God by humbly dedicating ourselves to Him
- We respect our clients by valuing their opinions, understanding their needs, and supporting their mission.
- We respect our colleagues by valuing their contributions, understanding their needs, and supporting their professional growth.
- We respect our profession by applying its standards and best practices.

### PROFESSIONALISM

- We demonstrate a culture of helpfulness and courtesy by our attitude.
- We develop our core competencies through a commitment to continuous learning and obtaining the highest level of professional qualifications.
- We design our system of quality control to ensure our work complies with professional standards.
- We determine to communicate valuable information in an effective manner.

#### **E**FFICIENCY

• We are committed to conserving church resources by providing the highest quality audits at the best economical value.

# **TABLEOFCONTENTS**

- I AM EXCELLENCE! 4 EXCELLENCE IN LEARNING 6
  - Excellence in Living 10
  - OUR RESPONSIBILITY 12
  - WORK PLAN RESULTS 13
    - OUR RESOURCES 14
  - Our Audit Process 16
  - Types of Reports 17
  - ANALYSIS OF REPORTS 18
    - Emerging Issues 20



By Bbending excellence in learning with excellence in living

we become People of Excellence

Daily demonstrating Christ in our professional and personal service

Excellence is what we do! Excellence is who we are!

Excellence is everything!

All because of Whom we serve!





I AM EXCELLENCE!

With this simple statement we have crystallized how we learn and how we live. We believe that in our service to God He demands our excellence; and in service to our clients they deserve our excellence!

GCAS has made significant investments in providing learning opportunities for every job level. Our learning program is centered on developing a set of core competencies with a view of realizing expected outcomes. These competencies are a set of skills that create value in our colleagues and for our clients. Enhancing these competencies is key to our delivering excellent service.

Beyond serving the Church in a professional capacity, we encourage our colleagues to engage in personal ministry with their local church and community. Being the hands and feet of Christ is a rewarding aspect of living! In connection with our learning seminars we set aside time to be involved in community activities. As we learn and live, GCAS is proud to participate in the financial reporting process by providing excellent audit services to the Seventh-day Adventist Church. Now that a new GCAS Funding Arrangement has been finalized with the General Conference and World Divisions, we will be in a better position to address the complete portfolio of our responsibility.

Our 2012 Annual Report provides an insight on our professional activities by presenting the summarized results of audit engagements performed from office locations around the world. These results were provided in detail to Church leaders and their constituent stakeholders as part of administering their respective organizations.

A special thank you is extended to our approximately 250 professionals operating from offices in 45 different countries who make Delivering Excellence our signature every day! Paul H. Douglas (Director) and Jack Krogstad (Board Chair) presenting their respective Keynote and Welcome addresses during CONNECT2013 in Riviera Maya, Mexico



OUR LOGO was created as a reflection of both the mission and core values of GCAS.

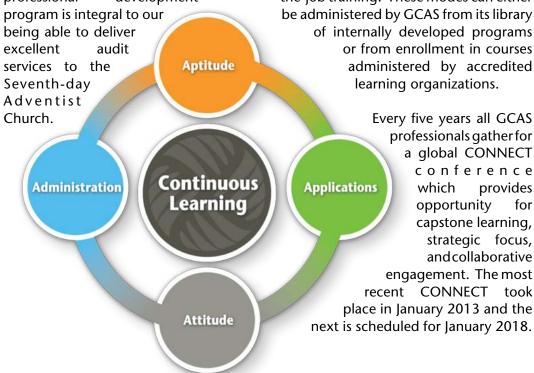
The circular shape in the foreground, containing four converging "hands" of varying colors, is a representation of the convergence of four of GCAS's **core values** - *integrity, respect, professionalism, and efficiency* into the *singular value of service*.

The circular shape is also a representation of the fact that these values converge in the context of global service. The curving line that originates at the GCAS initials and transitions to the circular shape in the foreground represents the GCAS mission of *delivering excellence to the world church.* 

## **EXCELLENCE IN LEARNING**

### **Our Learning Model**

GCAS values each of its professionals and is committed to providing a robust professional development program during their tenure. Our shared values guide us to respect our colleagues by valuing their contributions, understanding their needs, and supporting their professional growth. Further, our shared values guide us to develop the core competencies\*\* of our colleagues by providing opportunities for continuous learning and supporting the attainment of the highest professional We believe that our qualifications. development professional



The learning components of our professional development program are designed to ensure that all of our colleagues possess competencies that make them well rounded professionals and promote continuous learning.

### **Our Learning Modes**

GCAS delivers learning opportunities using different modes such as live seminars, webinars, self-study, and onthe-job training. These modes can either be administered by GCAS from its library of internally developed programs or from enrollment in courses administered by accredited

> professionals gather for a global CONNECT conference provides opportunity for capstone learning, strategic focus, andcollaborative engagement. The most recent CONNECT took place in January 2013 and the

Between these guinguennial events, opportunities learning scheduled are designed to build and enhance the five GCAS core competencies. Key components of these learning opportunities are the seminars scheduled by each GCAS geographic Area during the five-year period.



By blending excellence in Learning...

The learning plan for each GCAS professional follows a timeline that matches our learning expectations with their length of experience. Individual professional development plans are tailored to build individual job competencies at each professional level. The timeline focuses on four key areas for which learning is delivered using the appropriate mode.

GCAS has been a NASBA CPE Sponsor since 2005. NASBA is the National Association of State Boards of Accountancy and together with the AICPA establishes CPE Standards for CPAs.

#### Specialization Live Seminars Webinars Learning Self-Study Modules Graduate Study Core Competencies





#### **\*\*** Core Competencies

Communication & Leadership	Able to give and exchange meaningful information with appropriate delivery and interpersonal skills. Able to influence and inspire others to achieve results.
Client Satisfaction	Able to anticipate and meet the changing and competing needs of our clients.
Strategic & Critical Thinking	Able to link data, knowledge, and insight together to provide quality advice for strategic decision-making.
Accounting & Auditing	Able to understand and apply relevant accounting standards. Able to design and implement responsive audit strategies.
Technology	Able to utilize and leverage available technologies to complement audit strategies, communicate with clients, and collaborate with colleagues

**Expected Outcomes** 

Qualifying organizations may apply to NASBA to become sponsors and are required to go through a rigorous evaluation process to achieve sponsorship This NASBA CPE sponsor status. designation allows the organization to issue CPE certificates for continuing education programs. GCAS has been authorized to provide CPE via the live seminar delivery method, and moving forward GCAS is applying for authorization to add two additional delivery methods, group internetbased (GIB) and self-study (SS). These additional delivery methods will facilitate wider distribution and participation of the global GCAS community.

As a global community, GCAS professionals hold various professional accounting certifications including Certified Public Accountant (CPA), Chartered Accountant (CA), or ACCA (Association of Certified and Chartered Accountants) designations. GCAS as an employer is currently working toward securing the designation of an ACCA Approved Employer, which will facilitate and streamline the ACCA certification process.

### **Our Learning Metric**

GCAS requires all of its professionals to complete at least 120 hours of continuing professional education (CPE) every three years, and to complete a minimum of at least 20 hours of CPE each year. For those who are studying for a professional examination or enrolled in a graduate study course, they are considered to have met their CPE requirement for the year.

In addition, each professional is expected to meet the CPE requirements in the jurisdiction of their specific certification and/or licensure, as well as any CPE requirements for specializations such as Certified Fraud Examiner (CFE) or Trust Auditor.

GCAS learning expectations include CPE topic selection of relevance to the auditors' work location and client base. Learning expectations are communicated as part of the onboarding process and are an integral part of the personal professional development plan collaboratively developed between the employee and regional manager. These plans are then reviewed as part of the annual employee performance evaluation.

GCAS' CPE requirement matches the highest standards of the accounting profession and is consistent with what is needed to maintain licensure and remain on the leading edge of what the profession demands.

Delivering excellent audit services to the Seventh-day Adventist Church is dependent on each GCAS professional possessing the requisite competencies to perform at the highest professional standards.

#### Service | Integrity | Respect | Professionalism | Efficiency





## **E**XCELLENCE IN **LIVING**

GCAS understands the importance of excellence in every aspect of life. We encourage our family to exemplify excellence in their living. How do we corporately model this behavior? Through ExcellenceConnects, a corporate initiative to nourish the spirit through devotion and prayer. The top of each week begins with a devotional and allows time for each member to stop, meditate, and pray. It is our hope that this inspires, through the power of the Holy Spirit, continual practice each and every day.



Want to receive these devotionals? Let us know at www.gcasconnect.org

As each embraces the power of the Holy Spirit, they are empowered to exemplify excellence in their living through service. **ExcellenceServes** is demonstrated through our members serving their local congregations as elders, treasurers, deacons, deaconesses, and teachers. You may find them helping their local church by working on a lamb shelter and church buildings, mowing the grass, or participating as a guest speaker for the children's program at campmeeting. EXCELLENCESERVES! also goes beyond the local congregation, many individuals have participated in various mission projects such as building a church and installing water pumps in Panama, evangelistic series presented in the Philippines, church renovations plus VBS for the village children in Catanduanes, and providing supplies for orphan children and poor families at Nakivale refugee camp in Uganda.

Corporately we also want to model how EXCELLENCESERVES! In January 2011, while attending the Trans Euro Asia Area meetings held in Bangalore, India, a group went to visit the Sunshine Children's Home and School, an orphanage (today cares for over 100 children) founded by Dorothy Watts in 1979, and actually began out of the Watt's home.

During our visit, we enjoyed music performed by the children, fresh coconut water and wonderful conversation. A tour of the grounds provided a look into their daily activities and as such, many were touched by the wonderful guidance that Beulah Fernandez, the Sunshine Director, and other staff effortlessly provide. As a result, an offering was collected and the gift was presented to the orphanage.

However, this is not the end of the story. During the following years, many of the attendees continued to support the orphanage through donations and sharing their experience with those, they came in contact. In January, during **CONNECT2013**, GCAS corporately adopted the Sunshine Children's Home and School as its mission project.

Through the Sabbath offering and pledges the total amount collected and sent was USD9,625 (Rs 584,943). With the funds, the Sunshine Children's Home and School will be able to benefit from the purchase of solar water heaters for the children and a tiller with a trailer to cultivate the land. In addition, they will be able to purchase enough paint to cover all the residential buildings, and enough supplies to repair all the leaky roofs. Come January 2014, we will select a new mission project in a different division and continue to minister and serve with excellence.



The children at Sunshine consider each other as brother and sister!

#### **ExcellenceServes through Missions:**

#### Annie Machamire | Audit Staff Trans Africa Area

Mission Trip to Zimbabwe with family. "There is no greater joy then to share Christ with children and see them eager to learn and remember Bible verses.

#### Sung Hyo, Kim | Audit Senior Trans Asia Pacific Area

Mission Trip to Elido, Philippine with the Saman Church in Korea. "Along with my daughter, I had the opportunity to remember our mission and service to others while we helped build the church and hold evangelistic meetings."

#### Diane Baier | Administrative Assistant North America Area

Mission Trip to Panamá with Chesapeake Conference "One of the important things I learned was that even when we go out to do God's work, we sometimes bring our own agendas and we have to let go of them and see God work."

....with excellence in Living...

In My learning And In My Living - I Am Excellence! 10

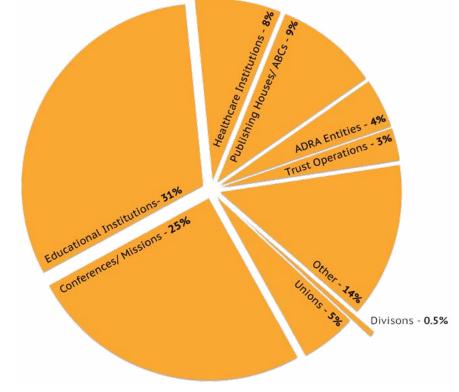
## WORK PLAN RESULTS

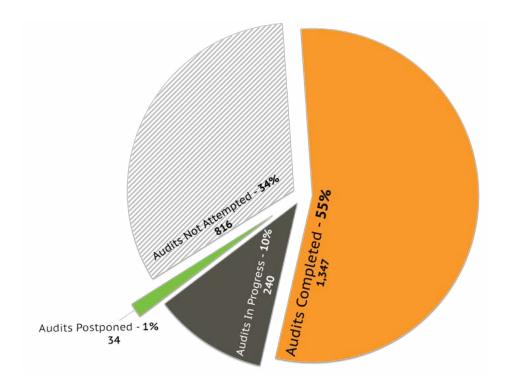
## **OUR** RESPONSIBILITY

Client Base—The General Conference Auditing Service shall be the Seventhday Adventist Church's preferred provider of auditing or financial review services. The client base includes all denominational organizations such as General Conference institutions, world divisions and their institutions, unions/unions of churches and their institutions, local conferences/missions and their educational institutions at the secondary level or higher, and Adventist Development and Relief Agency country offices and projects not audited by external auditors.

General Conference Working Policy SA 05 25







Analysis of Audits Work Plan Results							
	Total	Audits	Audits	Audits	Assets	Assets	Revenues
Type of Entities	Portolio	Completed	In Progress	Postponed	Not Attempted	Audited	Audited
Divisions	13	13				758,000,000	315,000,000
Unions	121	94	9		18	1,287,000,000	416,000,000
Conferences/Missions	613	401	74	8	130	4,308,000,000	1,804,000,000
Educational Institutions	764	370	46	7	341	3,175,000,000	2,314,000,000
Healthcare Institutions	187	77	25	2	83	620,000,000	581,000,000
Publishing Houses/ABCs	225	123	27	2	73	370,000,000	170,000,000
ADRA	108	45	11	9	43	60,000,000	65,000,000
Trust	70	18	15		37		
Other	336	206	33	6	91	3,740,000,000	1,117,000,000
	2437	1347	240	34	816	14,318,000,000	6,782,000,000

Daily demonstrating Christ...

## **OUR RESOURCES**

*The engine for delivering excellence* is fueled by the revenue we receive from billing our services to clients in North America Divison and the allocation from the General Conference World Budget for our services to clients in the remaining world divisions.

We provide these services with a highly qualified team which is diverse in its compostion and dedicated to the commitment of obtaining the highest professional qualifications.

.... we become People of Excellence!

**\$6.6** Million Amount by which GCAS was underfounded and is now addressed by cost sharing plan.

Our qualified team consists of **26% females** and **74% males**.



r**inky Joy Jago-on** Philippines

Kirsten Dunlop

Australia

Within this group 62% are professionally certified, and 38% are working towards certification.



United States



**Paul Klugan** Ghana

GCAS Funding Arrangement BY THE NUMBERS

Year GCAS organized as a global organization with funding based on a one-time reduction in appropriation to Divisions and GC assumes all audit costs.

62% Average number of audits completed based on a staffing level. Year Cost Sharing plan 2014 20% between GC and Divisions for audit costs will begin. GC subsid owned and

**5**Number of new auditors needed worldwide based on a new financial agreement.

Subsidy for audit costs of 80% conference type of entities.

GC subsidy of audit costs of owned and operated type entities.

Annual World budget allocated to GCAS.

The initial Memorandaum Of Understanding (MOU) signed between GC and Divisions will be for the period of three years.



14 In My learning And In My Living - I Am Excellence!

## **OUR AUDIT PROCESS**

## TYPES OF REPORTS

		Opinions
Develop and agree on written terms of engagement with the client	AGREE	Standard/Unqualified
		The auditor concludes that the overall financial statements are fairly presented.
Obtain information about client's accounting and financial reporting system	OBTAIN	Qualified
		The auditor concludes that the overall financial statements are fairly presented, but the scope of the audit has been materially restricted or accounting reporting standards were not followed in preparing the financial statements.
Design and perform audit procedures based on assessed risk of material misstatement	PERFORM	Adverse
		The auditor concludes that the financial statements are not fairly presented.
Assess the risk of material misstatement, whether due to error or fraud	ASSESS	Disclaimer
		The auditor concludes that he or she is unable to form an opinion as to whether the financial statements are fairly presented, or he or she is not independent.
Analyze results, draw conclusions, and form an opinion about the financial statement	CONCLUDE	in our Professional and Personal service!
Prepare and issue audit opinion and other communications to prescribed recipients	REPORT	
		Policy Compliance
		Standard/Unqualified
		The policy compliance report <b>does not</b> mention any instances of non-compliance with denominational policy.
		Qualified
		The policy compliance report <b>does</b> mention instances of non-compliance with denominational policy.

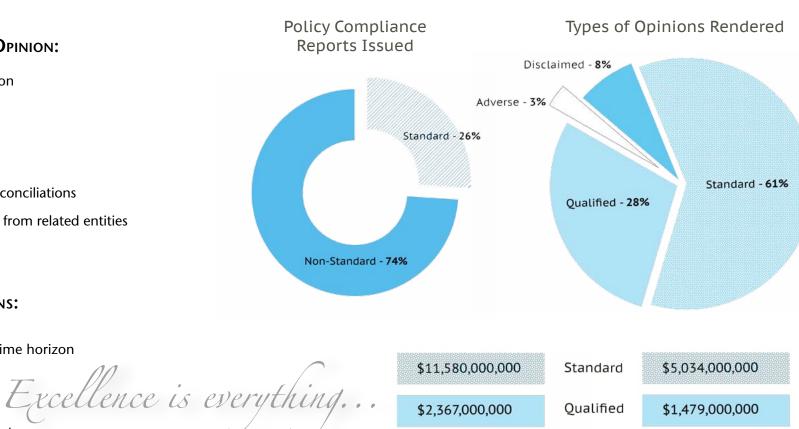
## ANALYSIS OF REPORTS

### MOST FREQUENT REASONS FOR A QUALIFIED OPINION:

- Not recording real property by proper organization
- Improper valuation of investments
- State of the accounting records
- Lack of evidence to support inventory balances
- Unable to verify outstanding items on account reconciliations
- Not discounting interest-free accounts receivable from related entities
- Unable to obtain sufficient audit evidence

### MOST FREQUENT WORKING POLICY VIOLATIONS:

- Failure to classify investment assets based on a time horizon
- Not providing monthly FS to governing board
- Missing Conflict of Interest Statements
- Employee service records not updated and signed
- Missing or improperly constituted Audit Committee
- Not performing asset allocation study of investments
- Not taking insurance coverage on denominational properties



### Most Frequent Internal Control Deficiencies:

- Inadequate segregation of duties
- Lack of authorization for transactions
- Lack of evaluation of allowance of uncollectible accounts receivable
- Inadequate backup documentation on expense report
- Bank and/or inter-organizational accounts not reconciled

- Improper computation of fair value of investments
- Lack of Board authorization for opening bank accounts

\$153,000,000

\$218,000,000

Total Assets Audited:

\$14,318,000,000

- No physical inventory count
- Management override of internal controls
- Lack of approval of journal vouchers by responsible official



\$150,000,000

\$119,000,000

Total Revenue Audited:

\$6,782,000,000

Adverse

Disclaimed

## **EMERGING ISSUES 2012**

### **Professional Standards**

#### Accounting for Leases

The International Accounting Standards Board (IASB) has issued an exposure draft outlining proposed changes to the accounting for leases. Under existing standards, a majority of leases are not reported on a lessee's balance sheet. The new proposal would require a lessee to recognize assets and liabilities for the rights and obligations created by leases of more than 12 months, thereby causing most leases to be reported on a lessee's balance sheet.



GCAS Board Meeting during Annual Council 2011

Excellence is what we do!

#### Auditor's Report

The International Auditing and Assurance Standards Board (IAASB) has issued an exposure draft of proposed changes in the content of the auditor's report on financial statements, in an effort to improve that report. The proposal would require certain additional information to be included in the auditor's report. This includes the reporting of the most significant matters during the audit to be reported as "key audit matters," the appropriateness of management's use of the going concern basis of accounting, improved description of the responsibilities of the auditor, and the name of the engagement partner. It is anticipated that these changes will positively benefit the quality of financial statement audits and users' perception of the audits.

## Disclosures about Risks Benefit Plans

International Financial Reporting Standards (IFRS) has expanded disclosures requirements for employee benefit plans to include management's conclusions about risks associated with participation in multi-employer benefit plans, including the risk of liability for contributions to cover benefits for employees of other participating employers in the group.

**Denominational Requirements** 

At the end of 2012, the Executive

Committee of the General Conference

of Seventh-day Adventist amended the

denomination's investment policy to

require all affiliated organizations to

engage the services of an independent

certified management consultant to assist

in the development and monitoring of

the investment strategies. An additional

amendment to this investment policy

was to require all investment managers

to meet high professional criteria,

including an absence of a conflict of

interest. These new requirements are

still being implemented.

Investments



**GCAS Board members;** Svetlana Kara (Euro-Asia Division), Evelyn Will (South Pacific Division), Phillip Ndlovu (Southern Africa-Indian Ocean Division)

#### **Financial Reporting**

The General Conference revised its polices to incorporate best practices related to the receipt, response and resolution of issues identified in audit reports provided by GCAS or by an external audit firm. This revision made to policy is intended to develop a common expectation of transparency and accountability for all denominational organizations. Included in the revised policies are expectations for each organization to have its financial records completed no later than 90 days after the close of its fiscal year-end; have the auditor issue a final report no later than 60 days after the close of audit engagement; and have each organization establish an audit committee that is comprised of members not in its employment.

Excellence is who we are!

All because of Whom we serve!

### **BOARD MEMBERS 2010 - 2015**

NAD Lay Representative, *Chair* | Jack L Krogstad, PhD CPA GC Vice President, Vice Chair | Lowell C Cooper, MDiv MPH GCAS Director, Secretary | Paul H Douglas, MBA CPA GC President | Ted N C Wilson, PhD GC Secretary | GT Ng, PhD GC Treasurer | Robert E Lemon, MBA ECD Lay Representative | Vincent Zirimwabagabo, BCom ESD Lay Representative | Svetlana Kara, CCIM EUD Lay Representative | Elvira Grosu, ACCA IAD Lay Representative | Hyden Gittens, M.Sc CPA NSD Lay Representative | Yungsang Oh, M.Sc CPA SAD Lay Representative | Ailton Dorl, MBA SID Lay Representative | Phillip Ndlovu, B.Sc CA SPD Lay Representative | Evelyn Will, BA SSD Lay Representative | Lotie Ragas, MPA CPA SUD Lay Representative | John Stanley, PhD **TED Lay Representative | Frensly Panneflek**, MBA M. Sc WAD Lay Representative | Philip Maitanmi, CA



**CONNECT**2013

### **LEADERSHIP TEAM**

Director | Paul H Douglas, MBA CPA HQ Engagements | John H Adu, MBA CPA CA Employment & Budget | Linda E Fredlund, CAP-OM GPHR Communication & Scorecard | Ludmila G Leito, BA BS Process Improvement | Jeremy T Smith, BA CPA Professional Development | Maurine Wahlen, MBA CPA Professional Standards | Daniel E Herzel, BA CPA Audit Methodology | James E Trude, BS CPA Quality Control | Kimberly Westfall, BBA CPA Opinions | Paul W Johnson, BS CPA CFE Technology | Gary B Blood, BS MCP

#### Area Offices

North America | **Robyn W Kajiura**, BBA CPA Trans Africa | **Furaha Mpozembizi**, BCom CA ACCA Trans America | **Rogelio Cortez**, BBA CPA Trans Asia Pacific | **Paul J Edwards**, BBA CPA ACCA Trans Euro Asia | **Sandra C Grice**, MBA CPA FCCA